



CONSUMER
FRIEND
OUTSOURCE SPECIALISTS

DEBT REVIEW MANDATE

Kindly take note that we have been mandated by the following retailers to deal with the debt review process on their behalf.

1. **Woolworths** (Visa, Store Card & Loans)
2. **Truworths** (Identity, YDE, UZZI, Truworths, Naartjie, Earthchild, Office London, Loads of living)
3. **RCS (Card & Loans)** 1Life Personal Loan, 1st for Women Personal Loan (from 1 April 2019), Auto & General Personal Loan, Budget Personal Loan, Builders Finance, Builders Loan, Builders Retail Loan, Builders Warehouse, Busby, Cambridge Food Store Card, Cambridge Loan, Cambridge, Cape Union Mart, Carvela, CBC Card, Contempo, Coricraft, Cotton On Group, CTM, CTM Finance, CTM Finance, Dial Direct Personal Loan, Dion Wired Finance, Factorie, Galaxy Jewellers, Game, Game Finance, Game Loan, General Purpose Card, Green Cross, Health Care, Hotlogic Loans, IZWE Personal Loans, Jumbo, Keedo, Kurt Geiger, Makro, Mako Cash Loans, Mako Finance, Man United Cash Card, Mass Build, Mass Discounters Staff Card, Massbuild Cash Loans, Masscash Cash Loan, MDD Staff Card, MDD – Dion, Money Credit, Moneycard, My Choice Personal Loans, NWJ, Old Khaki, Personal Loan, Pick n Pay, Poetry, Prodfin, Queenspark, RCS Cash Loans, RCS Credit Card, RCS Loan (601), RCS Staff, RCS Staff Loan, Rhino Cash Loan, Sanlam Credit Card, Sanlam My Choice, Spitz, Staffcash Loans, Stuttafords, Sunglass Hut, Supa Quick, Tekkie Town, Tiger Wheel & Tyre, Tread and Miller, Typo, Vehicle Finance, Verimark, VIP Busby Group, VIP Fashion Passport, VKB. Selected Edgars and Jet accounts, TymeBank Limited trading as TymeBank (Credit cards), Pay it off.
4. **Foschini Retail Group (Pty) Ltd** (ASJ, At home, ASJ Big Buy, At home Big Buy, Archive, Charles & Keith, Colette, Donna Claire, Due South, Dail-A-Bed, Exact, Fabiani, Fashion Express, Foschini, G-Star Raw, Galaxy, Hi, Jet, Luella, Markham, Mat & May, Mat & May Big Buy, RJI, Renegade Fashion Outlet, RFO, Sneaker Factory, Staff Account, Sterns, Sportscene, Supporters Clubs, Sodabloc, Spur Clubx, Sterns Big Buy, Total Sports, The FIX, Tapestray staff, Coricraft, Exact, The Bed Store, Vlopes)
5. **Century Capital** (formally known as Capfin Pty Ltd)
6. **Capfin, a division of Pepkor Trading (Pty) Ltd**
7. **Sanlam Personal Loans (Pty) Ltd**
8. **Pepkor Lifestyle, a division of Pepkor Trading (Pty) Ltd** (Barnetts, Bed and Lounge, Bradlows, E best buy beds, Electric Express, Hardware Warehouse, Hi Finance, Hi Finance Furniture, Hi Finance Hi Fi Corporation, Hi Finance Incredible Connection, Hi Finance Pennypinchers, Hi Finance Timbercity, JD FS CCS, JDG Head office, Joshua Doore, Morkels, Motomia, POCO, Price and Pride, Rochesters, Russels, Sleepmasters, Supreme Supreme).
9. **Connect Financial Solutions Pty (Ltd)**, a subsidiary of Pepkor Trading (Pty) Ltd of which JD group is a division.
10. **Mr. Price Group Limited** (Mrp Apparel, Mrp Home, Mrp Sport, Mrp Money, Miladys and Sheet Street.)
11. **Full House Retail**
12. **Mr Price Mobile**
13. **Kanga Finance** (formerly known as Lendcor (Pty) Ltd)
14. **Vodacom (Pty) Ltd**
15. **African Bank Limited** (formally Ubank Limited)
16. **Shoprite Financial Services Ltd**, House & Home, Hyperama, MFIN, Ok Furniture, Ok Power Express, Rainbow Finance, Shoprite Checkers Pty Ltd (Cape Town), Rainbow Finance.



3 The Crescent East, Westway Office Park, Westville, 3629, KZN
+27 (0) 31 251 4150 | www.consumerfriend.com

DIRECTORS: L.I. Toth, G.C. Stewart, S.W. van Staden, R.V. Simelane, T. Dhlamini, K. Fleischhauer
PROPRIETOR: Sam Dale Trading (Pty) Ltd. Registration No. 2004/025181/07

17. **Cash Converters Personal Finance (Pty) Ltd** (Quickdraw Finance Africa (Pty) Ltd, Personal Loans, Micro Loans, Unsecured Facility)
18. **Credit Solutions** (SWU Housing Finance (Pty) Ltd, Maxi Credit Solutions (Pty) Ltd, SWU Credit Solutions (Pty) Ltd)
19. **Select Capital Management (Pty) Ltd**
20. **Nimble Credit Facility 2 (RF) (Pty) Ltd (NCF2)** (JDG/ Connection Financial, RCS)
21. **Nimble Credit Solutions 2 (Pty) Ltd (NCS2)** (Finchoice SA (Pty) Ltd, Woolworths Financial Services (Pty) Ltd)
22. **Fasta (Pty) Ltd**
23. **Tyme Bank Limited**

PAYMENTS FOR	PAYMENTS FOR
Woolworths, RCS, Foschini, Capfin (Pepkor Trading), Sanlam, Pepkor Lifestyle, Mr. Price Group (Ltd), Connect Financial Solutions, Full House, Mr Price Mobile, Kanga Finance, Vodacom (PTY) LTD, African Bank, Shoprite Financial Services Ltd., Capital Data (MBD) Cash Converters Personal Finance (Pty) Ltd, Credit Solutions, Select Capital Management, NCS2, NCSF, Tyme Bank	Truworths
ARE TO BE MADE TO:	ARE TO BE MADE TO:
ATTORNEYS EASTON-BERRY INC ABSA BANK Account Holder: Easton-Berry Trust Account 4 Account Number: 405 983 1662 Branch Code: 632 005	ATTORNEYS EASTON-BERRY INC ABSA BANK Account Holder: Easton-Berry Trust Account 2 Account Number: 405 431 3079 Branch Code: 632 005
ARE TO BE MADE TO:	Fasta (Pty) Ltd
ARE TO BE MADE TO:	ARE TO BE MADE TO:
ATTORNEYS EASTON-BERRY INC ABSA BANK Account Holder: Easton-Berry Trust Account 4 Account Number: 405 983 1662 Branch Code: 632 005	ATTORNEYS EASTON-BERRY INC ABSA BANK Account Holder: Easton-Berry Trust Account 15 Account Number: 4114330438 Branch Code: 632 005

Points of Contact: -

1. **17.1's / 17.2's / General Correspondence / COB'S Not Received**
Email: applications@consumerfriend.co.za
2. **17.3's**
Email: 17.3@consumerfriend.co.za
3. **Notice of Rejections / Cancellations / Voluntary Withdrawals (17. W's)**
Email: applications@consumerfriend.co.za
4. **Clearance Certificates**
Email: clearance@consumerfriend.co.za
5. **Change or Transfer of Debt Counsellor**
Email: applications@consumerfriend.co.za



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DIRECTORS: L.I. Toth, G.C. Stewart, S.W. van Staden, R.V. Simelane, T. Dhlamini, R.J.A. Ryan (UK), C.J. Rusbasan (US)
PROPRIETOR: Samdale Trading (Pty) Ltd. Registration No. 2004/025181/07

6. **Proposals / Revised Proposals / Consents / Related Queries**

Email: proposals@consumerfriend.co.za

7. **Notice of Service / Court Applications**

	Court Application with no reckless credit allegation	Court Application containing a reckless credit allegation
E-mail	courts@consumerfriend.co.za	recklesscredit@consumerfriend.co.za ; recklesscourt@consumerfriend.co.za
Registered Mail	PO BOX 1026, Durban, 4000	PO BOX 1026, Durban, 4000

8. **Updated Balances / Settlements / General Queries**

Email: customeraccounts@consumerfriend.co.za

9. **Terminations: Section 86(10) Letters and All Related Queries**

Email: customeraccounts@consumerfriend.co.za

10. **Complaints / Service Delivery / Management**

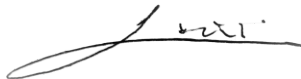
Email: complaints@consumerfriend.co.za

11. **Request for credit agreements / Reckless credit investigations**

Email: recklesscredit@consumerfriend.co.za
recklesscourt@consumerfriend.co.za

For all telephonic enquiries: 031 251 4151

Regards,



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