

Date: 30 October 2024

To whom it may concern,

DEBT REVIEW PROCESS

This letter serves to inform you that **SAM DALE TRADING (PTY) LTD T/A CONSUMER FRIEND** have been mandated to manage the Debt Review process on behalf of **TYME BANK LIMITED**.

Please use the contact details listed below for further correspondence relating to the Debt Review process.

Postal Address: PO Box 1026, Durban, 4000

Email:

Applications (17.1, 17.2, 17.3, 17.5, 17.6, 17.7): applications@consumerfriend.co.za

Proposals: proposals@consumerfriend.co.za

Notice of Service / Court Applications: courts@consumerfriend.co.za

Notice of Rejections / 17.W: applications@consumerfriend.co.za

Terminations: customeraccounts@consumerfriend.co.za

Updated balances / settlements / General Queries: customeraccounts@consumerfriend.co.za

Reckless Lending: recklesscredit@consumerfriend.co.za

Escalated Queries: complaints@consumerfriend.co.za

Telephone: 031 251 4151

Yours Sincerely



Tommy Nel: Head of Credit