

13 September 2022

Dear Sir / Madam

Re: Service of debt review documentation and documentation relating to reckless lending allegations

This letter serves as confirmation that Direct Axis will only accept service of debt review related documents to the email addresses as follows:

Admin Queries	drqueries@directaxis.co.za	Balance queries, settlements, payment queries, paid-up letters, clearance certificates etc.
Debt Review collections & arrears	drrecoveries@directaxis.co.za	Debt review arrears related queries
Proposals	proposals@directaxis.co.za	Proposals
Debt Review documents	Debtreview@directaxis.co.za	17.1,17.2,17.3,17.5,17.6 ,17.7, 17.W(a), 17.W(b), 17.W(c), 17.W(c) updated COB's, Debit order cancellations
Documents for reckless lending investigations	affordability@directaxis.co.za	Affordability assessment letter and credit agreement
Debt Review court applications or NCT Applications not containing allegations of reckless lending and court or consent orders relating thereto	court_consentorders@directaxis.co.za	Notices of motion, founding affidavits, supplementary affidavits, draft court orders and any other documentation relating thereto
Debt Review court applications or NCT Applications containing allegations of reckless lending	Legal@directaxis.co.za	Notices of motion, founding affidavits, supplementary affidavits, draft court orders and any other documentation relating thereto

This applies to the following brands:

- DirectAxis Personal loans



DirectAxis

FINANCIAL SERVICES

DirectAxis Secured loans

www.directaxis.co.za   

- CallDirect Personal loans
- Wesbank CashPower Personal loans
- Clientele Personal loans
- IFA Personal loans
- Telesure Personal loans
- Credit Card

For any enquiries contact us on 021 764 3473/4.

Yours sincerely

DirectAxis Debt Review Department
(not signed, electronically transmitted)