



CONSUMER
FRIEND
OUTSOURCE SPECIALISTS

DEBT REVIEW MANDATE

Kindly take note that we have been mandated by the following retailers to deal with the debt review process on their behalf.

1. **Woolworths** (Visa, Store Card & Loans)
2. **Truworths** (Identity, YDE, UZZI, Truworths, Naartjie, Earthchild, Office London, Loads of living)
3. **RCS (Card & Loans)** (RCS Credit, RCS Loans (601), Health Care, Izwe Personal Loans, Queenspark, Spitz, Cotton On, Contempo, Hotlogic Loans, Cape Union Mart, Tekki Town, Tiger Wheel n Tyre, Galaxy & Co, Galaxy Jewellery, V.I.P Fashion Passport, Old Khaki, Poetry, Coricraft, Makro, Kurt Geiger, NWJ, Verimark, CTM, Builders Warehouse/Express, Game Stores, Dion, Dion Wired, Factorie, Tread + Miller, Sunglass Hut, VKB/Prod Fin, Carvela, Green Cross, Typo, Stuttafords, Pick n Pay, RCS Cash Loans, Staff Cash Loan, Jumbo, Cambridge Loan, Rhino cash Loan, Sanlam my choice and Personal Loan, RCS AUTO, Massmart Money Card, Money Credit Card, 1 Lift Personal Loan, Budget Personal Loan, Builders Finance, Busby, CBC Card, CTM Finance, Dial Direct Personal Loan, Game Finance, Game HP Namibia, Game Loan, General Purpose Card, Makro Cash Loans, Makro Finance, Man United Cash Card, Mass Build, Mass Discounters Staff Card, Massbuild Cash Loan, Mass Cash Loan Cambridge, Mass Cash Loan, MDD Staff Card, Mdd-Dion, Money Card, MyChoice Personal Loan, Prodfin, Staffcash Loan, Supa Quick, Vehicle Finance, VIP Busby Group) Excluding RCS Home Loans, RCS Staff, Builders Retail Loan, 1 Life Personal Loan, Sun Glass Hut, VIP fashion Passport, Keedo, Cambridge Food Store Card, RCS card in Botswana, Namibia: Game, Botswana: Game, 1st for Women Personal Loan (from 1 April 2019), Auto & General Personal Loan, Sanlam Credit Card, Selected Edgars and Jet accounts, TymeBank Limited trading as TymeBank
4. **Foschini Retail Group (Pty) Ltd** (ASJ, At home, ASJ Big Buy, At home Big Buy, Archive, Charles & Keith, Colette, Donna Claire, Due South, Dail-A-Bed, Exact, Fabiani, Fashion Express, Foschini, G-Star Raw, Galaxy, Hi, Jet, Luella, Markham, Mat & May, Mat & May Big Buy, RJL, Renegade Fashion Outlet, RFO, Sneaker Factory, Staff Account, Sterns, Sportscene, Supporters Clubs, Sodabloc, Spur Clubx, Sterns Big Buy, Total Sports, The FIX, Tapestraystaff)
5. **Century Capital** (formally known as Capfin Pty Ltd)
6. **Capfin, a division of Pepkor Trading (Pty) Ltd**
7. **Sanlam Personal Loans (Pty) Ltd**
8. **JD Consumer Electronics & Appliances (Pty) Ltd**, a subsidiary of Pepkor Trading (Pty) Ltd of which JD Group is a division
9. **Connect Financial Solutions Pty (Ltd)**, a subsidiary of Pepkor Trading (Pty) Ltd of which JD group is a division.
10. **Mr. Price Group Limited** (Mrp Apparel, Mrp Home, Mrp Sport, Mrp Money, Miladys and Sheet Street.)
11. **Full House Retail**
12. **Mr Price Mobile**
13. **Kanga Finance** (formerly known as Lendcor (Pty) Ltd)
14. **Vodacom (Pty) Ltd**
15. **African Bank Limited** (formally Ubank Limited)



3 The Crescent East • Westway Office Park • Westville 3629 KZN
T: 031 251 4150 • www.consumerfriend.com • info@consumerfriend.co.za
DIRECTORS: L.I. Toth, G.C. Stewart, S.W. van Staden, R.V. Simelane, R.J.A Ryan (UK), C.J. Rusbasan (US)
Proprietor: Samdale Trading (Pty) Ltd. Registration No. 2004/025181/07

16. **Shoprite Financial Services Ltd.**
17. **Cash Converters Personal Finance (Pty) Ltd** (Quickdraw Finance Africa (Pty) Ltd, Personal Loans, Micro Loans, Unsecured Facility)
18. **Credit Solutions** (SWU Housing Finance (Pty) Ltd, Maxi Credit Solutions (Pty) Ltd, SWU Credit Solutions (Pty) Ltd)
19. **Select Capital Management (Pty) Ltd**
20. **Nimble Credit Facility 2 (RF) (Pty) Ltd** (FinChoice Africa Ltd)

PAYMENTS FOR	PAYMENTS FOR
Woolworths, RCS, Foschini, Capfin (Pepkor Trading), Sanlam, JDGroup, Mr. Price Group (Ltd), Connect Financial Solutions, Full House, Mr Price Mobile, Kanga Finance, Vodacom (PTY) LTD, African Bank, Shoprite Financial Services Ltd., Cash Converters Personal Finance (Pty) Ltd, Credit Solutions, Nimble ARE TO BE MADE TO:	Truworths ARE TO BE MADE TO:
ATTORNEYS EASTON-BERRY INC ABSA BANK Account Holder: Easton-Berry Trust Account 4 Account Number: 405 983 1662 Branch Code: 632 005	ATTORNEYS EASTON-BERRY INC ABSA BANK Account Holder: Easton-Berry Trust Account 2 Account Number: 405 431 3079 Branch Code: 632 005

Points of Contact: -

1. **17.1's / 17.2's / General Correspondence / COB'S Not Received**
 Email: applications@consumerfriend.co.za
 Telephonic enquiries: 031 251 4151
2. **17.3's**
 Email: 17.3@consumerfriend.co.za
 Telephonic enquiries: 031 251 4151
3. **Notice of Rejections / Cancellations / Voluntary Withdrawals (17. W's)**
 Email: applications@consumerfriend.co.za
 Telephonic enquiries: 031 251 4151
4. **Clearance Certificates**
 Email: clearance@consumerfriend.co.za
 Telephonic enquiries: 031 251 4151
5. **Change or Transfer of Debt Counsellor**
 Email: applications@consumerfriend.co.za
 Telephonic enquiries: 031 251 4151



6. Proposals / Revised Proposals / Consents / Related Queries

Email: proposals@consumerfriend.co.za

Telephonic enquiries: 031 251 4151

7. Notice of Service / Court Applications

	Court Application with no reckless credit allegation	Court Application containing a reckless credit allegation
E-mail	courts@consumerfriend.co.za	recklesscredit@consumerfriend.co.za ; recklesscourt@consumerfriend.co.za
Registered Mail	PO BOX 1026, Durban, 4000	PO BOX 1026, Durban, 4000

3. Updated Balances / Settlements / General Queries

Email: customeraccounts@consumerfriend.co.za

Telephonic enquiries: 031 251 4151

4. Terminations: Section 86(10) Letters and All Related Queries

Email: customeraccounts@consumerfriend.co.za

Telephonic enquiries: 031 251 4151

5. Complaints / Service Delivery / Management

Email: complaints@consumerfriend.co.za

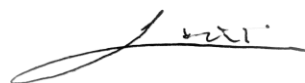
Telephonic enquiries: 031 251 4151

6. Request for credit agreements / Reckless credit investigations

Email: recklesscredit@consumerfriend.co.za and recklesscourt@consumerfriend.co.za

Telephonic enquiries: 031 251 4151

Regards,



Laszlo Toth
CEO
CONSUMER FRIEND

