



25 April 2023

To whom it may concern:

Dear Sir/Madam

Firststrand Bank Limited and Slipstream Solutions are delighted to announce a “First” in the dynamic South African Debt Review Industry. On Sunday 16 April 2023, Firststrand Bank made history by pressing the “Go-Live” button as South Africa’s first Bank to be integrated with the Switch product, powered by Slipstream Solutions.

This effectively means that all FNB Debt Review matters will now be routed via the Switch platform. The software was pioneered by Slipstream Solutions and has been successfully used by Consumer Friend over the past 3 years for all its Debt Review matters. Integration with Debt Counsellors around the country has facilitated the smooth flow of documentation through the Switch in a fast, effective and POPIA compliant format.

Denise Hartley from FNB who has headed up the Switch integration project in her position as Chief Operating Officer believes this is just another example of FNB leading the Banking Industry and remaining in the forefront of technology, innovation and legislative compliance.

Scott van Staden, a Director with Slipstream Solutions confirmed that the Switch platform is futuristic in its seamless ability to “switch” Debt Review documentation and data between the role players in the industry while maintaining POPIA security and compliance. The digitization of data does away with the need for e-mailing of PDF documents and the inevitable errors that come with transposing of information and customer particulars. He added that any Debt Counsellor who is not yet integrated into the Switch platform should contact their DC Vendor and become a part of this winning solution.

Sincerely,

Laszlo Toth
Upstream Group CEO



3 The Crescent East, Westway Office Park, Westville, 3629, KZN
+27 (0) 31 251 4150 | www.slipstreamsoftware.solutions

DIRECTORS: L.I. Toth, G.C. Stewart, S.W. van Staden, R.V. Simelane, T. Dhlamini, R.J.A. Ryan (UK), C.J. Rusbasan (US)
PROPRIETOR: Slipstream Solutions (Pty) Ltd. Registration No. 2019/193283/07